



HOUSE ACCOUNT

From the 1 October the method by which you charge to your house account will change.

The Club provides members with the ability to charge items to an account to be settled at the end of the following month. Of late, an increasing and unacceptable level of charges are being written off on a monthly basis. In an effort to improve charging accuracy, the Board and management have resolved to **implement the mandatory presentation of new QR code encoded membership cards** to charge to your house account effective 1 October.

WHAT IS CHANGING?

- Members will present their digital or physical membership card containing their unique QR barcode in order to charge to their house account. Quoting your member number or name will no longer be accepted.
- The above change will complement the launch of member only QR code table top ordering, allowing members to order food and beverage from select tables. Members will need the IGC app installed on their phone to use QR code table top ordering.
- Members may still pay for products and services using EFTPOS at the point of sale instead of their house account if desired.

WHY IS IT CHANGING?

- The Club currently spends a considerable amount of time and resources on the administration of house accounts. Just one aspect of this is investigating incorrect charges and writing off some of these charges.
- Use of your digital or physical QR code encoded membership card in order to charge to your house account will significantly increase the accuracy of member charges.

WHEN IS IT CHANGING?

- The requirement to present your QR code encoded membership card will come into effect 1 October 2023.

WHAT DO I NEED TO DO?

- **If you already use the IGC app, you now have access to your digital membership card with unique QR code.** From 1 October 2023 please make sure you have access to either your digital membership card located on the IGC app, or a new QR code encoded physical membership card ready to present when charging to your account.



[Click here to download the IGC app and use the digital membership card on your android phone.](#)



[Click here to download the IGC app and use the digital membership card on your apple phone.](#)

OR

Use your physical membership card with your unique QR code on the front.

[Click here to request a new QR code encoded physical membership card to be printed.](#)

If using a physical card, you'll need one with your unique QR code

