

Cart Hire Medical Discount Policy

Version	Board Approval Date	Version Change Description
MD01		New Policy – effective 1 st October 2021

1. PURPOSE

To govern the application and eligibility of members to receive discounted motorised cart hire due to a permanent or temporary medical condition that will prevent the member completing a round of golf without the aid of a motorised cart.

2. POLICY PROCEDURE

2.1 Eligibility

- All previous Cart Hire Medical Discount eligibility is deemed to expire 30th September, 2021.
- To be eligible for a Medical Discount on cart hire, effective 1st October 2021, a member must meet the following criteria;
 - Permanent Condition - Unable to walk or ability to walk is severely restricted by a permanent medical condition. Ongoing approval under this criteria is that the member must always take a cart whenever they are on the course (whether social or competition) regardless of the number of holes they are planning to play. Accessing the course without a cart would, except in exceptional circumstances, result in termination of their approval; or
 - Temporary Condition - Ability to walk is severely restricted by a temporary medical condition or disability for a period of up to 3 months (with the ability to reapply if condition extends beyond that point).
- This criteria must be medically certified to the CEO's satisfaction. Certification is to be from a Doctor or Occupational Therapist and must state the nature of the medical condition.
- CEO may use discretion to consider specific hardship applications.

2.2 Application

- Members are required to apply for access to the Cart Hire Medical Discount with appropriate medical certification to Reception or by email to admin@igcgolf.com.au.
- CEO is to review all applications for approval.
- If approved, CEO is to provide signed authorisation via an approved form to Reception with CC to Finance Manager.

- Reception is to attach signed authorisation and medical certification to the Members file in Northstar, and activate the discount in Northstar.
- Reception is to inform the Member of the success or otherwise of their request.
- For Permanent conditions, discount is to be set in Northstar to run until the end of the current membership period, and extended in line with standard membership rights while the member remains financial and in a membership category with playing rights.
- For Temporary conditions, discount is to be set in Northstar to run for up to three (3) months from the date of notification of approval to the member, at which point access to the discount will expire. Should the Member continue to fulfil the Temporary Condition criteria or becomes able to fulfil the Permanent Condition criteria, the Member must reapply for access to the discount.
- If at any stage a Member is no longer financial, is suspended or loses their playing rights for any reason, their access to the Cart Hire Medical Discount is deemed to be expired. Should the Member's playing rights subsequently be reactivated, the Member must reapply for access to the discount.
- The CEO reserves the right to request re-certification of the eligibility criteria at any time provided the Member is given 30 days notice to acquire certification.
- The CEO reserves the right to remove access to the Cart Hire Medical Discount at any time should a Member no longer meet the eligibility criteria.

2.3 Discount Rate

- The Cart Hire Medical Discount is to be set at the rate of 25% of the advertised Members Cart Hire Fee.

2.4 Exceptions

- This policy does not apply to any Member who has signed an agreement with Indooroopilly Golf Club that entitles them to a 50% discount on Cart Hire for the duration of their membership. These agreements will continue to be honoured as written.

3. AUTHORISATION

Mike Connell
President

Date